

# OhioHealth HMO

## Provider Directory

### *Franklin County, Ohio*

This directory provides a list of OhioHealth HMO's network providers. This directory is for Franklin County, Ohio providers. This directory is current as of 1/1/2024. Some network providers may have been added or removed from our network after this directory was printed. We do not guarantee that each provider is still accepting new members.

Medical Mutual carefully selects the healthcare providers to include in our network. All hospitals, medical facilities and providers in our network must meet strict credentialing and licensing requirements. We regularly evaluate primary care practitioners and specialists from more than 25 medical specialties to make sure our network provides the care you need in a reasonable distance.

Medical Mutual's network of providers is not based on specific cost, quality, safety or member experience data. However, this information about our providers is very important to us. As a Medical Mutual member, you have a choice when it comes to your medical care. To help you make healthcare decisions, members with access may find additional tools with quality, patient satisfaction and cost data on My Health Plan.

Some in-network hospitals may employ hospital-based providers, such as laboratories, anesthesiologists, radiologists and emergency room physicians, who are not in your plan's network. Hospital-based providers are on-site providers who perform medical services within a hospital or health center setting.

A hospital-based provider who is not in network can charge you more than what we pay and you could be billed for the difference (up to the entire cost of the service). This is called balance billing.

Whenever possible, please contact your provider(s) before making an appointment. Verify the provider participates in your plan's network, and, if applicable, is accepting new patients. Also, prior to services, discuss any applicable facility fees that you will be charged, and responsible for with your

provider.

Always seek care for a life-threatening emergency at the hospital nearest to you, regardless of the network status of the hospital or its hospital-based providers. In emergency situations, we will pay your plan's highest level of benefits on the allowed-amount for services provided. This may still result in balance billing.

To get the most up-to-date information about OhioHealth HMO's network providers in your area, you can visit

<https://providersearch.medmutual.com> or call our  
Customer Care Center at (800) 362-4700.

Customer Care specialists are available to speak with you during the following times:

Mon - Thu: 7:30 AM - 7:30 PM (EST)

Fri: 7:30 AM - 6:00 PM (EST)

Sat: 9:00 AM - 1:00 PM (EST)

TTY\TDD users should call (800) 362-4700 or, visit <https://providersearch.medmutual.com>.

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## Primary Care Physicians (2)

✓ Board Certified    + Accepting New Patients  
! Will be leaving the network on the date specified

### Internal Medicine Doctor

Columbus 43214

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**Jonathan G Thorne, MD** ✓  
4885 Olentangy River Road  
Columbus, OH 43214  
(614) 326-5665  
**Gender:** Male

### Primary Care Physician (PCP)

Columbus 43214

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**Jonathan G Thorne, MD**  
4885 Olentangy River Road  
Columbus, OH 43214  
(614) 326-5665  
**Gender:** Male

## Specialists (13)

✓ Board Certified + Accepting New Patients  
! Will be leaving the network on the date specified

### Internal Medicine Doctor

Columbus 43214

**Jonathan G Thorne, MD** ✓  
4885 Olentangy River Road  
Columbus, OH 43214  
(614) 326-5665  
**Gender:** Male

### Licensed Independent Social Worker

Columbus 43215

**Donald J Hupp Jr, LISW** +  
✓  
20 S 3rd St  
#210  
Columbus, OH 43215  
(844) 843-7279  
**Gender:** Male

**Gary L Kempson, LISW** +  
20 S 3rd St  
#210  
Columbus, OH 43215  
(844) 843-7279  
**Gender:** Male

**Sara E Schweppe, LISW** +  
20 S 3rd St  
#210  
Columbus, OH 43215  
(844) 843-7279  
**Gender:** Female

**Margot M Williams, LISW** +  
20 S 3rd St  
#210  
Columbus, OH 43215  
(844) 843-7279  
**Gender:** Female

### Licensed Professional Clinical Counselor

Columbus 43215

**Clarence L Sherrod,**  
**LPCC** +  
20 S 3rd St  
#210  
Columbus, OH 43215  
(844) 843-7279  
**Gender:** Male

Westerville 43081

**Clarence L Sherrod,**  
**LPCC** +  
550 S Cleveland Ave  
#G # 5  
Westerville, OH 43081  
(844) 843-7279  
**Gender:** Male

### Ophthalmologist

Dublin 43016

**Samuel A Gallo, MD** ✓  
6620 Perimeter Dr  
#100B  
Dublin, OH 43016  
(614) 766-5438  
**Gender:** Male

### Physician Assistant

Columbus 43214

**Joseph M Kremer, PAC** +  
3525 Olentngy Rvr Rd  
#5310  
Columbus, OH 43214  
(614) 788-4782  
**Gender:** Male

Dublin 43016

**Sean M Coffey, PAC** + ✓  
6905 Hospital Dr  
#200A  
Dublin, OH 43016  
(614) 533-5500  
**Gender:** Male

### Primary Care Physician (PCP)

Columbus 43214

**Jonathan G Thorne, MD**  
4885 Olentangy River Road  
Columbus, OH 43214  
(614) 326-5665  
**Gender:** Male

## Psychologist

Columbus 43215

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**Elizabeth R Holmes,**  
**PSYD+**  
20 S 3rd St  
#210  
Columbus, OH 43215  
(844) 843-7279  
**Gender:** Female

## Vascular Neurology

Columbus 43214

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**Chad M Miller, MD+✓**  
3555 Olentangy River Road  
#2002  
Columbus, OH 43214  
(614) 533-5500  
**Gender:** Male

## Durable Medical Equipment (1)

✓ Board Certified    + Accepting New Patients  
! Will be leaving the network on the date specified

**Durable Medical  
Equipment (DME)  
Supplier**

**Edgepark Surgical+**  
Please Call For Information  
Franklin County, OH 43017  
(844) 564-1010

Franklin County 43017

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# Multi-Language Interpreter Services & Nondiscrimination Notice



This document notifies individuals of how to seek assistance if they speak a language other than English.

## Spanish

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-382-5729 (TTY: 711).

## Chinese

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-382-5729 (TTY: 711)。

## German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-382-5729 (TTY: 711).

## Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-382-5729 رقم هاتف الصم والبكم (711).

## Pennsylvania Dutch

Wann du Deitsch schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-800-382-5729 (TTY: 711).

## Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-382-5729 (телетайп: 711).

## French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-382-5729 (ATS: 711).

## Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-382-5729 (TTY: 711).

## Navajo

Díí baa akó nínízin: Díí saad bee yánílti' go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, kojí' hódíílnih 1-800-382-5729 (TTY: 711).

## Oromo

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-382-5729 (TTY: 711).

## Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-382-5729 (TTY: 711)번으로 전화해 주십시오.

## Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-382-5729 (TTY: 711).

## Japanese

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-382-5729 (TTY: 711)まで、お電話にてご連絡ください。

## Dutch

AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-800-382-5729 (TTY: 711).

## Ukrainian

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-382-5729 (телетайп: 711).

## Romanian

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-382-5729 (TTY: 711).

## Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-382-5729 (TTY: 711).



**QUESTIONS ABOUT YOUR BENEFITS OR OTHER INQUIRIES ABOUT YOUR HEALTH INSURANCE SHOULD BE DIRECTED TO MEDICAL MUTUAL'S CUSTOMER CARE DEPARTMENT AT 1-800-382-5729.**

**Nondiscrimination Notice**

Medical Mutual of Ohio complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex in its operation of health programs and activities. Medical Mutual does not exclude people or treat them differently because of race, color, national origin, age, disability or sex in its operation of health programs and activities.

- Medical Mutual provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters, and written information in other formats (large print, audio, accessible electronic formats, etc.).
- Medical Mutual provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

**If you need these services or if you believe Medical Mutual failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, with respect to your health care benefits or services, you can submit a written complaint to the person listed below. Please include as much detail as possible in your written complaint to allow us to effectively research and respond.**

**Civil Rights Coordinator**

Medical Mutual of Ohio  
2060 East Ninth Street  
Cleveland, OH 44115-1355  
MZ: 01-10-1900

**Email:** [CivilRightsCoordinator@MedMutual.com](mailto:CivilRightsCoordinator@MedMutual.com)

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights.

- Electronically through the Office for Civil Rights Complaint Portal available at:  
[ocrportal.hhs.gov/ocr/portal/lobby.jsf](https://ocrportal.hhs.gov/ocr/portal/lobby.jsf)
- By mail at:  
U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F  
HHH Building  
Washington, DC 20201-0004
- By phone at:  
(800) 368-1019 (TDD: (800) 537-7697)
- Complaint forms are available at:  
[hhs.gov/ocr/office/file/index.html](https://hhs.gov/ocr/office/file/index.html)